

Summary of Non-Household Charges 2025-26

This document is a summary of our non-household charges. Full details of our charges and terms and conditions of service are contained in our Scheme of Charges which is available on our website dwrcymru.com

Unmeasured Charges

If a premises was built before 1 April 2000 and a meter has not been fitted the customer will pay unmeasured charges. The charge will not reflect how much water is used.

Unmeasured bills are sent once a year and take one of two formats, either:

Rateable Value charge – the bill will be made up of a standing charge plus a charge per pound of rateable value for the premises

or

Uniform Service Charge (for premises built between 1 April 1990 and 31 March 2000)

– charges are based on the average rateable value of properties in Wales.

Unmeasured Water services	(£)
Standing Charge	135.32
RV based charge – per poundage of RV	1.4196
Uniform Service Charge	319.87

Unmeasured Sewerage services	(£)
Standing Charge	231.17
Standing Charge – Foul only	109.97
RV based charge – per poundage of RV	2.4270
Uniform Service Charge	546.69
Uniform Service Charge – Foul only	425.49
Surface Water only – includes highway drainage (for properties with a rateable value of £25 or less, no charge will be made)	182.88

Measured Charges

Measured bills are based on the amount of water used. All premises built since 1 April 2000 are metered. If you move into a premises that is metered you cannot revert to paying on an unmeasured basis.

Measured bills are sent half yearly and are based on the actual usage shown on the meter or an estimate if the meter has not been read. Generally, the more water you use the higher the bill. Sewerage is normally charged on the assumption that 95% of the water used returns to the sewer. Where a meter bill spans a period before and after 1 April, we will charge for the water used before 1 April at the prior year's rates and water used on or after that date at the rates shown below.

A measured charge is made up of three elements:

Water Supply – based on the water used as measured by the meter in cubic metres. All water used is chargeable except that used for firefighting.

Sewerage – also based on the water used and measured by the meter.

Service Charge – calculated on a daily basis and based on the size of the meter. The service charge covers the cost of reading and maintaining the meter and replacing it when it becomes necessary.

Standard measured charges

	Water (£)	Sewerage (£)
Standard volumetric rate per cubic metre	1.8366	2.8212

Service Charge	Water (£)	Sewerage (£)	Sewerage – Foul only (£)
Up to 20mm	39.43	142.26	69.85
25mm	122.40	414.11	286.55
30mm	215.23	576.41	448.85
40mm	398.78	851.58	731.15
50mm	602.05	1,522.04	1,401.63
65mm	803.60	2,447.98	2,327.56
80mm	1,062.46	3,555.00	3,434.58
100mm	1,261.25	6,165.87	6,045.46
150mm	1,620.89	14,175.64	14,055.21
200mm and over	1,620.89	25,269.54	25,149.12

Assessed measured charges

A non-household customer may choose the assessed measured charge (AMC) when it is not reasonably practicable to fit a meter, or it is unreasonably expensive to fit a meter. The assessed measured charge is based on the type of business and the assumption that 95% of the water is discharged to the sewer. On change of occupier the premises will remain on the AMC however, the band may be reassessed based on the type of business undertaken by the new occupier.

Water

Band (based on type of business)	Assessed Consumption (m ³ /year)	Annual charge (£)
Band 0	0	39.43
Band 1	Less than 500	794.30
Band 2	501 - 1,000	1,549.14
Band 3	1,001 - 2,000	3,248.03
Band 4	2,001 - 4,000	5,889.11

Sewerage

Band (based on type of business)	Assessed Consumption (m ³ /year)	Annual charge Full (£)	Annual charge Foul only (£)
Band 0	0	142.26	69.85
Band 1	Less than 500	1,243.80	1,171.39
Band 2	501 - 1,000	2,345.33	2,272.92
Band 3	1,001 - 2,000	4,824.46	4,752.05
Band 4	2,001 - 4,000	8,678.51	8,606.10

Industrial tariffs

Potable water

Band	Indicative consumption (Ml/year)	Fixed charge (£)	Volumetric charge (£/m ³)
1	50 - 99	26,163.22	1.2776
2	100 - 249	31,819.49	1.2202
3	250 - 499	47,868.19	1.1549
4	500 - 999	96,497.37	1.0568
5	>1,000	185,155.42	0.9681

A Standard measured service charge will be payable on all meters

Non-potable water

Band	Indicative consumption (Ml/year)	Fixed charge (£)	Volumetric charge (£/m ³)
A Partially Treated	<50		1.7027
A Raw	<50		1.5644
B Partially Treated	>50	56,375.86	0.6055
B Raw	>50	57,566.02	0.4637

Sewerage

(For discharged sewage > 100,000 cubic metres per year)	(£)
Fixed charge	42,102.61
Fixed charge foul only	18,016.98
Volumetric charge – Full service per cubic metre	2.6743
Volumetric charge – Foul only service per cubic metre	2.6743

Trade effluent charges

Traders are permitted to discharge Trade effluent directly or indirectly to a public sewer subject to a trade effluent consent being granted by the Company. A consent will specify the quantity and quality conditions and that the effluent is sampled regularly to ensure compliance with the conditions. Charges apply from the date of issue of a Trade effluent consent. Discharges may be made to sewage treatment works or to a sea outfall.

There are two types of effluent charge:

- The standard tariff for discharges below 100MI per annum
- The industrial tariff for discharges more than 100MI per annum

Trade effluent charges include a fixed charge and variable charges that vary with the volume and sampled strength of the discharged effluent.

A domestic sewerage charge which is calculated, normally, by taking into account facilities present, headcount and number of days worked is also chargeable and will be billed against a separate account along with any water charges that are billed by the Company.

Trade Effluent bills will be sent either Monthly, Quarterly or Six Monthly in arrears, depending on the bill frequency assigned to your water and/or sewerage charges. Charges are payable within 14 days of a bill being sent and can be paid by Direct Debit or BACS.

New application for consent to discharge trade effluent (zero rated for VAT)	£437.42
Revision of existing consent at customer's request (zero rated for VAT)	£437.42

Discharge Type	COD mg/l	Suspended Solids mg/l
Car washes	177	165
Laundrettes	484	175
Swimming Pools	25	66

The formulae below set out how trade effluent charges are calculated. The charge for each component is stated on the following page.

Discharge to sewage treatment works

Formula is either:

$$C = R + V + S \frac{S_t}{S_s} \quad (\text{discharge to primary treatment only})$$

Or

$$C = R + V + V_b + B \frac{O_t}{O_s} + S \frac{S_t}{S_s} \quad (\text{discharge to full secondary treatment only})$$

Where:

C = charge/m³ of effluent

R = sewerage costs/m³

V = primary settlement treatment costs/m³

V_b = secondary volume-related treatment costs/m³

B = secondary strength-related treatment costs/m³

O_t = settled COD of the effluent in mg/l

O_s = settled COD of domestic sewage – 500mg/l

S = sludge treatment costs/m³

S_t = suspended solids of the effluent in mg/l

S_s = suspended solids in domestic sewage – 350mg/l

Discharge to sea outfalls

For traders discharging to long sea outfalls

$$C = R + M$$

For traders discharging to all other outfalls

$$C = R \quad \text{or} \quad C = R + V_m$$

Where:

C = charge/m³

R = sewerage costs/m³

M = marine treatment costs/m³

V_m = pumping, preliminary treatment costs/m³

Standard tariff

Trade Effluent Fixed Charge (£)	35.38
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The standard unit charges per cubic metre are:

R	The average cost for receiving a cubic metre of foul water into the sewer, including conveyance to the treatment works or outfall	0.5050
V	The average cost for preliminary and primary treatment	0.6359
V_b	The average cost for the pumping and settlement elements of biological treatment	0.2595
B	The average cost of biological treatment, excluding pumping and settlement	0.4677
S	The average cost of treatment and disposal of primary sludge at the Company's larger sewage treatment works	0.4020
V_m	The average cost of pumping, preliminary treatment and discharge through outfalls	0.2683

Industrial tariff

Customers may choose this tariff where the discharge of trade effluent from a single site is 100MI or more per annum.

Fixed Charge (£)		368.19
R	The average cost for receiving a cubic metre of foul water into the sewer, including conveyance to the treatment works or outfall	0.3400
V	The average cost for preliminary and primary treatment	0.6145
V_b	The average cost for the pumping and settlement elements of biological treatment	0.2410
B	The average cost of biological treatment, excluding pumping and settlement	0.4145
S	The average cost of treatment and disposal of primary sludge at the Company's larger sewage treatment works	0.4020
V_m	The average cost of pumping, preliminary treatment and discharge through outfalls	0.2687

Excess licence charge

A limited number of discharges contain complex organic substances in such concentration that Natural Resources Wales or Environment Agency consider it necessary to control them by including concentration limits in discharge consents. Effluents with such limits attract a higher licence fee than normal. Where the increase in this fee is attributable to an individual trade effluent or effluents that are consented to discharge these substances the additional fee will be added to the trade effluent charge of the discharger.

Use of outfall

Charge for use of Welsh Water sea outfall where customer holds their own NRW discharge consent and discharges treated effluent directly into our outfall.

Fixed Charge (£)		368.43
Volumetric Charge per m³ (£)		0.1053