

## Board Assurance Statement

### Scheme of Charges 2025/26

The Board has considered the Scheme of Charges 2025/26 at the Board meetings held on 5 September, 5 December and 23 December 2024. The Board considered the charges and relevant supporting materials and made appropriate enquiries of the Executive Team, in particular the Strategy and Regulation Director. The Board considered a report from Jacobs, who had been engaged to provide external assurance that the systems and processes used to produce the information published about the wholesale charges are robust and to review the process for ensuring compliance with legal obligations.

Having made reasonable and relevant enquiries as detailed above, we are able to confirm that, to the best of our understanding, the charges contained in Dŵr Cymru's Scheme of Charges 2025/26 comply with the legal obligations to which the company is subject under the Water Industry Act 1991 (as modified) and other relevant legislation, taken as a whole.

The document and the required additional information have been prepared by experienced staff using appropriate processes and internal systems of control and have accordingly been prepared to a standard that could be reasonably expected of a diligent undertaker.

Having regard to the 'Charges scheme rules issued by the Water Services Regulation Authority under sections 143(6A) and 143B of the Water Industry Act 1991' last published in October 2021, we are of the opinion that our charges are consistent with these requirements, taking the Charges Scheme rules as a whole.

The Board has been given relevant information on the effects the new charges have on customer bills for a range of customer types.

As a result, the charges for 2025/26 will cause bills for each of our main customer types to increase by the following amounts:

Customer Group	Typical Bill Movement 24/25 – 25/26
<b>Household</b>	
Unmeasured Water	46%
Unmeasured Waste	24%
Unmeasured Dual Service	32%
Measured Water	46%
Measured Waste	24%
Measured Dual Service	32%
Social Tariffs (HelpU)	10%

<b>Customer Group</b>	<b>Typical Bill Movement 24/25 – 25/26</b>
<b>Non-household</b>	
Unmeasured Water	26%
Unmeasured Waste	31%
Unmeasured Dual Service	29%
Measured Water	26%
Measured Waste	31%
Measured Dual Service	29%

The Board is satisfied that appropriate communication and handling strategies are in place for all customers, as detailed in the statement of significant changes.

The company has consulted with the Consumer Council for Water in a timely and effective manner in respect of the charges scheme, as detailed below.

At the Board meeting of 23 December 2024 the Board provided its approval of this Assurance Statement and the associated Statement of Significant Changes.

**Jane Hanson CBE**  
Chair

On behalf of the Board  
13 January 2025

## Appendix

### Schedule of Engagement with the Consumer Council for Water

<b>Date</b>	<b>Purpose</b>	<b>Outcome</b>
Aug '24	Discussion of indicative charge proposals	We presented a summary of our proposals for 25/26 charges, with impacts on households and non-households
Oct '24	Provision of CCW template	We provided CCW with a populated version of their template, setting out expected bill impacts for 25/26
Dec '24	Update	We provided CCW with a summary of final bill impacts following receipt of the PR24 Determination and November CPIH inflation
Jan '25	Provision of CCW template	We provided a final version of CCW's template, setting out final bill movements