

Board Assurance Statement

Scheme of Charges 2024/25

The Board has considered the Scheme of Charges 2024/25 at the Board meetings held on 7 September, 2 November and 30 November 2023. The Board considered the charges and relevant supporting materials and made appropriate enquiries of the Executive Team, in particular the Strategy and Regulation Director. The Board also considered a report from Jacobs, who had been engaged to provide external assurance that the systems and processes used to produce the information published about the wholesale charges are robust and to review the process for ensuring compliance with legal obligations.

Having made reasonable and relevant enquiries as detailed above, we are able to confirm that, to the best of our understanding, the charges contained in Dŵr Cymru's Scheme of Charges 2024/25 comply with the legal obligations to which the company is subject under the Water Industry Act 1991 (as modified) and other relevant legislation, taken as a whole.

The document and the required additional information have been prepared by experienced staff using appropriate processes and internal systems of control and have accordingly been prepared to a standard that could be reasonably expected of a diligent undertaker.

Having regard to the 'Charges Scheme Rules from April 2023' published by Ofwat in December 2022, we are of the opinion that our charges are consistent with these requirements, taking the Charges Scheme rules as a whole.

The Board has been given relevant information on the effects the new charges have on customer bills for a range of customer types and confirms that no customer group will receive an increase of greater than 5% from the previous year, assuming constant consumption.

The company has consulted with the Consumer Council for Water in a timely and effective manner in respect of the charges scheme, as detailed below.

At the Board meeting of 30 November 2023, the Board delegated responsibility to the Chair for final approval of the Scheme of Charges 2024/25 (and the required additional information), following publication of the Consumer Prices Index including owner occupiers' housing costs (CPIH) on 20 December 2023.



Alastair Lyons
Chair

On behalf of the Board
22 December 2023

Appendix

Schedule of Engagement with Consumer Council for Water

Date	Purpose	Outcome
21/8/23	Discussion of indicative charge proposals	We presented a summary of our proposals for 24/25 charges, with impacts on households and non-households
10/10/23	Provision of CCW template	We provided CCW with a populated version of their template, setting out expected bill impacts for 24/25
5/12/23	Provision of CCW template	We updated CCW on charges movements based on a forecast of 4.5% inflation
22/12/23	Update	We confirmed to CCW that following finalisation of the inflation figure and our charge setting, no customers will see an increase of greater than 5%
9/1/24	Provision of CCW template	We provided a final version of CCW's template, setting out final bill movements for 24/25