

Blue, green, pink or other coloured water



Causes

Sometimes when water has been standing in old copper pipes for a long time, copper can build up in the water and can cause it to look blue or green. It may even give it an unpleasant taste.

This can also happen with new copper pipes but this should get better with time because a protective scale builds up on the inside of the pipes that stops the copper from being released.

Other reasons

A faulty toilet cistern or poor plumbing could cause water to backflow from the toilet cistern to your taps.

If you use a blue, pink, or other coloured toilet cistern sanitiser (a loo block) and your toilet cistern is faulty, this would turn your tap water a similar colour.



Need more information or advice?

dwrcymru.com | 0800 052 0130

You can also visit the Drinking Water Inspectorate website at dwi.gov.uk.

Useful tips

- Run your tap for a few minutes until the water clears before using it, especially following new copper piping installations.
- If you notice any discolouration when you initially use your tap, but find it runs clear after a few minutes, it is recommended that you contact your plumber for advice, as it may be due to an internal plumbing issue.
- If you have flushed your system and your water is still discoloured, please either submit a query using the **'Report a Problem'** online form or give us a call, we may need to come and flush the system to help it along its way.
- We recommend the use of plumbers listed on WaterSafe – the national register for qualified and competent installers. You can search for one on the WaterSafe website WaterSafe.co.uk

Lliw glas, gwyrdd, pinc neu unrhyw liw arall mewn dŵr



Achosion

Weithiau os yw'r dŵr wedi bod yn sefyll mewn hen bibellau copr am amser hir, gall copr gronni yn y dŵr gan beri iddo edrych yn las neu'n wyrdd. Gallai hyd yn oed rhoi blas cas i'r dŵr.

Mae hyn yn gallu digwydd gyda phibellau copr newydd hefyd, ond dylai wella gydag amser am fod calch amddiffynnol yn cronni y tu fewn i'r pibellau gan atal y copr rhag cael ei ryddhau.

Rhesymau eraill

Gall seston toiled ddiffygiol neu blymio gwael achosi i ddŵr lifo yn ôl o seston y toiled i'ch tapiau.

Os ydych chi'n defnyddio glanedydd seston glas, porffor neu binc (bloc glas) a bod nam ar seston eich toiled, gallai hynny afliwio'r dŵr sy'n dod o'ch tapiau.



Angen cyngor neu wybodaeth?

dwrcymru.com | 0800 052 0130

Neu ewch i wefan yr Arolygiaeth

Dŵr Yfed sef dwi.gov.uk.

Awgrymiadau

- Rhedwch y tap am ychydig funudau nes bod y dŵr yn clirio cyn ei ddefnyddio, yn enwedig ar ôl gosod pibellau copr newydd.
- Os yw'r dŵr sy'n dod allan o dap y gedgi wedi ei afliwio ond yn clirio ar ôl rhedeg y tap am ychydig funudau, cysylltwch â'ch plymwr am gyngor am y gallai fod problem gyda'r plymio mewnol.
- Os yw'r dŵr sy'n dod allan o dap y gegin wedi ei afliwio o hyd ar ôl rhedeg y tap, cysylltwch â ni gan ddefnyddio'r ffurflen ar lein, neu rhwch alwad i ni, mae'n bosibl y bydd angen i ni ddod i fflysio'r system i roi hwb iddi.
- Rydyn ni'n argymhell defnyddio plymwr sydd ar restr WaterSafe - y gofrestr genedlaethol o osodwyr cymwys a hyfedr. Gallwch chwilio am blymwr ar wefan WaterSafe **WaterSafe.co.uk**