



Dŵr Cymru  
Welsh Water

# Cwm Taf Water Supply Strategy

---

Llwyn-onn

Non-statutory Consultation

10th July - 9th September 2024





## Have your say

As part of the non-statutory consultation on our plans to invest in new and resilient water treatment works to safeguard and future proof the supply of water to our customers, we want to know what you think about our proposals.

This feedback form is to gather your views on the proposal to upgrade the existing Llwyn-onn Water Treatment Works.

The feedback received as part of this consultation will help us shape and develop our proposals further, prior to us undertaking a statutory consultation, where the local community and stakeholders will again have the opportunity to review and provide comments on our plans.

As outlined in the consultation brochure, our revised proposals offer a split-site approach, this means we will need to consult on each proposal separately and submit separate planning applications for each proposal. We need to deliver both proposals to meet our legal duty to upgrade the water treatment processes.

For this reason, there are separate feedback forms for each proposal so we can ensure that any comments received will be specific to each proposal. We welcome and encourage feedback on both proposals, for those who wish to comment on both you will need to complete the two feedback forms. This feedback form is for our proposed

**Llwyn-onn Water Treatment Works upgrade.**



**Site 1:**  
**Proposed Dan-y-Castell**  
Water Treatment Works



**Site 2:**  
**Llwyn-onn**  
Water Treatment Works upgrade



Your feedback is important in helping us develop our proposals in more detail before our statutory consultation.

We recommend that you read our consultation brochure before completing this questionnaire. This can be downloaded at [www.dwrcymru.com/cwmtafstrategy](http://www.dwrcymru.com/cwmtafstrategy)

Or come to one of our public information events to speak to the team, and pick up a consultation brochure and feedback form.

**Friday 19th July** - 10:30am – 7:00pm - Merthyr Tydfil Golf Club, CF48 2NT

**Tuesday 20th August** - 11:00am – 6:00pm - Gellideg Foundation Group, The Wellbeing, Centre, CF48 1ND

**Tuesday 3rd September**

2:00pm – 7:00pm - Merthyr Town Football Club, CF47 8RF

**Request a printed document:** If you do not have internet access and/or require a printed copy of our consultation materials, please contact us on **0800 052 0130** to request a printed copy of our consultation brochure.

## LET US KNOW YOUR VIEWS on the Llwyn-onn Water Treatment Works upgrade

**You can provide feedback during this non-statutory consultation in the following ways:**

By posting a completed hard copy of this form to: **Freepost Dŵr Cymru Welsh Water**

By emailing a copy to: [cwmtafproject@dwrcymru.com](mailto:cwmtafproject@dwrcymru.com)

Please feel free to use additional paper if the boxes do not provide enough space for your comments.

**Or you can complete the online version:**

(English): [www.dwrcymru.com/llwynonnnproposal](http://www.dwrcymru.com/llwynonnnproposal) (Cymraeg): [www.dwrcymru.com/cynnigllwynonn](http://www.dwrcymru.com/cynnigllwynonn)

The closing date for responses is **23:59 on Monday 9th September 2024**. We cannot guarantee that responses received after this time will be considered. If you are unable to provide feedback through the channels above, please call us on **0800 052 0130** to discuss alternative ways of leaving feedback.

## 1. ABOUT YOU

Please answer the following questions. This information is optional, if you would prefer your comments to be anonymous, please just provide your postcode so we can understand where you live in relation to the scheme.

**A. Name:**

**B. Organisation/group** (if responding on behalf of organisation):

**C. Postcode** (please put first 4 digits of postcode):

See privacy notice at end of this form.



## 2. PROPOSED LLWYN-ONN WATER TREATMENT WORKS UPGRADE

A. Do you have any views on our plans to develop the site at Llwyn-onn?

B. Do you have any comments regarding the outlined design of the buildings, and do you have any suggestions about how the design could be amended to minimise local impacts?



### 3. ASSOCIATED INFRASTRUCTURE – PIPELINES

**A.** Do you have any views on the proposed pipeline routes as they are outlined in our plans?

**B.** Are there any environmental matters you would like to raise regarding the associated pipelines?

(If your feedback relates to a specific location on the proposed pipeline routes please reference this here).



## 4. FURTHER COMMENTS

Once we have built the new water treatment works, we will no longer need the majority of the existing buildings at Cantref. Some buildings and structures are listed and will therefore be retained. We would like to find a future use for these where possible.

**A.** How would you like to see these buildings being developed to benefit the local community?

To submit your views on our plans for the future of the buildings at Pontsticill please complete the feedback form for our proposal Dan-y-Castell Water Treatment Works.

**B.** Should our proposals be approved, would you have any concerns for the community regarding transport or other local services during the construction period, which you would like to raise?

**C.** Are there any environmental matters that you would like to raise regarding the proposed development?

This could include ways our plans might be further developed to create opportunities to enhance the local environment.



- D.** As a not-for-profit company, our customers are at the heart of everything we do, and we are always looking to give something back to the communities we are investing in. If you have ideas or suggestions for community projects that you would like to see us invest in, in this area, please leave your thoughts/ideas below.

We are keen to work in collaboration with the local community to develop our plans to create sustainable places and support improvements to the local environment and biodiversity including initiatives which promote health and wellbeing objectives.

If you are a local community group or organisation that would like to engage with us, as we develop are plans, please leave your contact details below or contact us via the email: [cwmtafproject@dwrcymru.com](mailto:cwmtafproject@dwrcymru.com)

- E.** Is there anything else that you would like to say about the proposals that has not already been covered by the consultation form?



## 5. OUR CONSULTATION

A. Please let us know how you heard about this consultation by ticking one or more of the following boxes:

<input type="checkbox"/> Received a letter from Welsh Water	<input type="checkbox"/> Received a notification postcard from Welsh Water
<input type="checkbox"/> Informed by a local elected representative	<input type="checkbox"/> Saw an information poster in a community area/hub.
<input type="checkbox"/> Saw an advert in a local newspaper	<input type="checkbox"/> Saw social media coverage.
<input type="checkbox"/> Saw/heard coverage in local and/or national media	<input type="checkbox"/> Word of mouth
<input type="checkbox"/> Informed by a local organisation (please specify)	<input type="text"/>
<input type="checkbox"/> Other (please specify)	<input type="text"/>

B. Did you attend one of our in-person events or view the online virtual consultation room?

<input type="checkbox"/> Yes, in-person event	<input type="checkbox"/> Yes, online	<input type="checkbox"/> Yes, both	<input type="checkbox"/> No
---	--------------------------------------	------------------------------------	-----------------------------

C. Do you have any further comments about our consultation process or anything we can improve about our consultation?

THANK YOU FOR SHARING YOUR FEEDBACK WITH US.





## 6. MORE ABOUT YOU

**A. Do you own land or hold any interests or rights, such as private rights of way or sporting rights, covered by our proposal?**  
(If yes, please detail)

☐ Yes ☐ No

**B. What is your primary interest in this scheme?** (Tick as many as apply)

☐ Local resident ☐ Local business ☐ Member of local interest group (Please state)  
☐ Visitor/Tourist ☐ Elected politician ☐ Landowner  
☐ Other (Please state)

## 7. EQUALITY AND DIVERSITY

The answers you provide to this question are defined as 'special category data'. If you agree to provide Equality and Diversity information, you can withdraw your permission at any time. To withdraw your details, please contact us via email at [cwmtafproject@dwrcymru.com](mailto:cwmtafproject@dwrcymru.com)

**A. Do you consider yourself as a person with a disability?**

☐ Yes ☐ No ☐ Prefer not to say

**B. What is your age?**

☐ Under 16 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65+ ☐ Prefer not to say

**C. Are you a Welsh speaker?**

☐ Yes ☐ Yes, learner ☐ No ☐ Prefer not to say



## PRIVACY NOTICE

We know how important it is to you that we look after your Personal Data.

If you provide your name and address, Dŵr Cymru Welsh Water may contact you to discuss and/or respond to matters raised in your feedback. The remainder of the information provided will be used to inform our approach to the proposals, we may publish a summary of the feedback, but no information about an individual would be revealed.

The information provided will not be linked to any other customer record and will only be used for the purposes stated above. Our Privacy Notice is available on our website and explains how we collect, use, share and protect your Personal Information in a way which respects your Data Protection rights and complies with UK Data Protection laws (including the General Data Protection Act (GDPR) and Data Protection Act 2018).

If you would like a copy of our privacy notice sent to you in the post please call us on **0800 052 0145**.





Dŵr Cymru  
Welsh Water

Cwm Taf  
Water Supply  
Strategy

Future proofing our water supply

