

Investor Report
For the quarter ended 30 June 2011

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General overview and business update

This quarterly Investor Report covers the three month period ending 30 June 2011. The Investor Report has been prepared to comply with the specific requirements of the Common Terms Agreement (CTA), which governs the company's obligations to its bondholders and other financial creditors.

The financial information in this report is drawn from the company's accounting records, applying the accounting policies as per the company's statutory accounts, but is presented in a modified form for investors as required by the CTA.

Business performance including key performance indicators (KPIs) for operations and customer service are reported in the company's annual report and accounts. These are available on the company's website (www.dwrcymru.com).

Financial performance

Summary financial results for the 3 months ended 30 June are as follows:

	3 months to 30 June 2011	3 months to 30 June 2010	
	£m	£m	Change
Turnover	172	166	+4%
Operating costs	65	62	+5%
EBITDA (before infrastructure renewals expenditure)	107	104	+3%
Net interest (excluding indexation)	21	36	
Capital expenditure (before grants and contributions)	45	57	

General overview and business update cont'd

Operating profit before interest, tax, depreciation, infrastructure renewals and amortisation (EBITDA) for the three months to 30 June 2011 is slightly higher than the comparative period last year – inflationary increases are largely responsible for the rise in income of some £6 million along with an additional £3 million of operating costs.

Turnover in the three months to 30 June 2011 was £172 million, as compared to £166 million in the three months to 30 June 2010. The increase is a reflection of the overall price increase of 3.4% (being the RPI+K adjustment required by Ofwat). During the period, 4,500 domestic customers switched to metered charging (2010: 4,500).

Operating costs (excluding depreciation and infrastructure renewals expenditure) were £65 million (2010: £62 million) and have increased by 5%, principally a reflection of year-on-year RPI inflation.

Net interest payable in the period (excluding fair value movements) was £33 million (2010: £46 million), including an indexation charge on index-linked debt of £12 million (2010: £10 million). The comparative period's charge included a premium of £6 million payable on early redemption of Welsh Water's Class C bonds.

As at 30 June 2011, nearly all borrowings are at fixed or index-linked rates of interest (in part through the use of RPI swaps), which means that the company is insulated from volatility in market interest rates.

The regulatory gearing (the ratio of net debt to regulatory capital value) of the company was as follows:

£m	30 June 2011	31 March 2011
Net debt	2,652	2,668
Regulatory capital value	4,038	3,980
'Financial reserves'	1,386	1,312
Regulatory gearing	66%	67%

On Glas Cymru's acquisition of Welsh Water in May 2001, gearing stood at 93% (net debt/RCV). Since then, the financial position of the group has been steadily improved, such that gearing has fallen to 66% as at 30 June 2011 and 'financial reserves' (RCV less net debt) have exceeded £1.3 billion. The company's policy is to operate at a gearing level of around 70%.

General overview and business update cont'd

Capital investment programme

Capital investment (including infrastructure renewals expenditure) was £45 million before grants and contributions (2010: £57 million). Of that £45 million, £26 million is reported as capital maintenance as defined in the CTA, while for regulatory purposes £31 million is classed as capital maintenance.

Prospective financial ratio tests

As required by the CTA to demonstrate compliance with prospective financial ratio tests (regulatory asset ratio and interest cover ratios), this report includes projected ratios up to 31 March 2015. These projected ratios are derived from Glas Cymru's 2011 business plan (which has been prepared by the company) and are in the format specified by the CTA. On this basis, the prospective financial ratios exceed the "trigger levels" as defined in the CTA (see pages 10 and 12). It should be noted that the company's business plan and the projected ratios have not been reviewed by the company's auditors and the reader's attention is drawn to the important notice at the front of this document.

Credit ratings

Moody's Investor Service ("Moody's"), Standard and Poor's ("S&P") and Fitch Ratings ("Fitch") have all reviewed their credit ratings of MBIA UK Insurance Limited ("MBIA") and, as a consequence, their rating of the company's Class A Bonds, which are guaranteed by MBIA. As of 5 August 2011, the credit ratings of MBIA were B3 and B from Moody's and S&P respectively, and MBIA is no longer rated by Fitch.

The credit ratings of the company's Class A Bonds, which are guaranteed by MBIA, revert to their higher underlying ratings of A3/A/A by Moody's, S&P and Fitch respectively. The strong credit quality of the business is reflected in credit ratings which are now the highest in the water sector, despite a challenging Final Determination:

Bond Class	Moody's	S&P	Fitch
A	A3	Α	Α
В	A3	Α	Α

Moody's corporate family rating of Dŵr Cymru Cyfyngedig is A3, one of the strongest ratings in the industry.

On 23 March 2011 Fitch reaffirmed Glas' credit ratings with stable outlook. On 14 June 2011 S&P reaffirmed Glas' ratings and removed the negative outlook, reflecting their assessment of the company's progress against Ofwat's Final Determination following the 2009 Price Review and the impact of bringing the outsourced operational contracts back in house.

General overview and business update cont'd

Financing and liquidity

As at 30 June 2011, undrawn credit facilities and cash (excluding the debt service reserve account) amounted to £349 million, including a £100 million facility with the European Investment Bank.

On 17 and 18 May 2011, the group agreed £140 million of bilateral revolving credit facilities with a group of six banks. These facilities remain available for five years to May 2016, although the banks have an option to extend these for a further year to May 2017. The existing £100 million facilities (which were due to expire in September 2011 and June 2012) were cancelled.

Dŵr Cymru (Financing) Limited also renewed it special £135 million liquidity facility on 13 April 2011 with a syndicate of four banks. This facility is a requirement of our bond covenants and can only be drawn in the event that the company is in default of its covenants and unable to pay its interest bills. The existing £150 million facility was cancelled.

On 6 July 2011 Dŵr Cymru (Financing) Limited issued £120 million B6 series index-linked bonds with a maturity date of 2048 (on top of the £140 million existing B6 issue) to provide funding for Welsh Water's £1.3 billion AMP5 investment programme.

Corporate Governance

The company's AGM was held on Friday 8 July 2011 in North Wales. All resolutions were approved by members.

Investors

The company's annual investor meeting was held on Wednesday 13 July 2011 in London.

If you would like a one-to-one meeting with the Finance Director or the Treasurer, please contact Gina Cardwell (telephone 01443 452768) or send an e-mail request to investors@dwrcymru.com.

Consolidated cash flow	3 months ended 30 June 2011 £m	3 months ended 30 June 2010 £m
Turnover	171.8	165.8
Less: operating expenses	(64.6)	(62.4)
Earnings before interest, taxation, depreciation and amortisation	107.2	103.4
Working capital movements	(0.6)	(2.0)
Non bond-related interest paid	(0.8)	(0.7)
Interest capitalised in accordance with IAS 23	(1.0)	(0.5)
Interest received	1.8	0.5
Net operating cash flow and interest received New borrowings:	106.6	100.7
European Investment Bank	_	75.0
Utilisation of reserves:		70.0
Cash transferred to capex reserve	(32.4)	(99.0)
Cash utilised from capex reserve	32.4	29.3
Net cash utilised from other reserves		0.1
Capital expenditure:		• • • • • • • • • • • • • • • • • • • •
Net profit on disposal of assets	0.1	-
Infrastructure renewals expenditure	(11.3)	(7.8)
Non-infrastructure maintenance	(17.7)	(11.7)
Enhancement expenditure	(17.8)	(52.5)
Net cash flow after capital expenditure, new borrowings and reserve drawings	59.9	34.1
Transfer to debt service payments account	(34.1)	(14.1)
Principal repayments	(5.0)	(115.1)
Net cash flow after debt service	20.8	(95.1)
Free cash balances brought forward	79.6	223.0
Free cash balances carried forward	100.4	127.9

Consolidated debt service payments

	Payments due & made in 3 months ending 30 June 2011 £m	Amount accrued 30 June 2011 £m
Liquidity facility:		
Liquidity facility commitment fee	0.2	-
Interest on senior debt:		
Finance lease interest payments	7.5	43.0
A1 interest payments	-	5.0
A4 interest payments	-	3.0
A5 interest payments	-	1.0
A6 interest payments	-	0.3
B1 interest payments	-	5.3
B3 interest payments	-	1.8
B4 interest payments	-	1.1
B5 interest payments	-	0.2
B6 interest payments	-	0.7
European Investment Bank loan interest payments	1.0	0.8
KfW IPEX-Bank GmbH loan interest payments	0.8	-
Miscellaneous fees	0.3	0.2
	9.8	62.4
MBIA financial guarantee fees	4.0	-
VAT on finance lease payments	1.5	-
Senior interest payments	15.3	62.4
Total debt service payments	15.3	62.4

Glas notes principal balance reconciliation

		Opening balance 1 April 2011	Repayment	Indexation	Closing balance 30 June 2011
	Credit rating ¹	£m	£m	£m	£m
Finance leases		741.8	-	-	741.8
Class A bonds ²					
A1 notes	A3/A/A	350.0	-	-	350.0
A4 notes		345.1	-	4.1	349.2
A5 notes		112.3	-	1.3	113.6
A6 notes ³		114.7	-	1.3	116.0
Class B bonds					
B1 notes	A3/A/A	325.0	-	-	325.0
B3 notes		167.5	-	2.0	169.5
B4 notes		99.1	-	1.2	100.3
B5 notes		57.3	-	0.7	58.0
B6 notes		147.1	-	1.3	148.4
European Investment Bank loan		213.0	(4.5)	-	208.5
KfW IPEX-Bank GmbH loan		35.0	(0.5)	-	34.5
Local authority loans		1.9	-	-	1.9
		2,709.8	(5.0)	11.9	2,716.7

¹ Moody's/S&P/Fitch ratings.
² Guaranteed by MBIA rated B3/B/-. Class A bond ratings default to their higher underlying ratings of A3/A/A.
³ The class A6 notes (£100m) were issued at a fixed rate of 4.473% but swapped into an effective index-linked rate of 1.35%. Cumulative indexation of £16.0m reflects the principal accrual on the index-linked swap.

Glas bank account movements

	Opening balance 1 April 2011 £m	Interest received £m	Deposits £m	Payments £m	Closing balance 30 June 2011 £m
Free cash balances:					
Receipts account	67.8	-	170.9	(186.6)	52.1
Payments account	28.2	-	433.2	(405.8)	55.6
Other bank accounts	(16.4)	1.8	592.9	(585.6)	(7.3)
	79.6	1.8	1,197.0	(1,178.0)	100.4
Debt service payments account:					
Debt service ledger	10.2	-	34.1	(15.3)	29.0
Insurance proceeds ledger	8.5	-	-	-	8.5
	18.7	-	34.1	(15.3)	37.5
Capex reserve account	-	-	32.4	(32.4)	-
	98.3	1.8	1,263.5	(1,225.7)	137.9

Interest cover ratio (ICR) – 5 years to 31 March 2010

interest series ratio (rest,) to journe to or manon zone	Actual					
(See important notice at the front of the document)	Year to 31 March 2006	Year to 31 March 2007	Year to 31 March 2008	Year to 31 March 2009	Year to 31 March 2010	
(See important notice at the nont of the document)	£m	£m	£m	£m	£m	
Income	576.5	602.7	648.6	684.2	716.5	
Operating expenditure (before exceptional costs)	(213.2)	(228.6)	(230.8)	(266.9)	(265.7)	
Pre capital maintenance cash flows	363.3	374.1	417.8	417.3	450.8	
Capital maintenance expenditure	(98.1)	(150.2)	(146.2)	(189.1)	(124.0)	
Post capital maintenance cash flows	265.2	223.9	271.6	228.2	326.8	
Net interest (excluding indexation)	(129.9)	(127.0)	(127.5)	(124.3)	(113.4)	
Capital expenditure	(122.3)	(96.7)	(136.7)	(152.3)	(225.0)	
Customer rebates	(23.0)	(24.7)	(25.7)	(27.0)	(28.3)	
Pre-financing cash flows	(10.0)	(24.5)	(18.3)	(75.4)	(39.9)	
Interest payable on senior debt:						
Finance leases	31.9	33.7	45.8	42.6	14.3	
Class A	43.6	36.9	36.4	41.2	40.4	
Class B	33.5	32.4	33.2	34.0	33.5	
MBIA financial guarantee fees	4.7	3.6	3.7	3.6	4.0	
Interest rate swaps	4.2	7.7	(0.2)	(7.9)	9.9	
Authorised loans	5.4	8.5	8.3	7.2	1.8	
Less interest receivable	(9.7)	(7.4)	(12.2)	(8.6)	(3.4)	
Total net senior debt interest	113.7	115.4	115.0	112.1	100.4	
Interest payable on junior debt:						
Class C	13.1	10.2	10.2	10.3	10.2	
Class D	-	-				
Other	3.1	2.2	2.3	1.9	2.8	
Total interest payable	129.9	127.8	127.5	124.3	113.4	
Senior interest cover pre capital maintenance (trigger 2.0; default 1.6)	3.1	3.3	3.6	3.7	4.5	
Total interest cover pre capital maintenance	2.8	2.9	3.3	3.4	4.0	
Senior interest cover post capital maintenance (trigger 1.0)	2.3	2.0	2.4	2.0	3.3	
Total interest cover post capital maintenance	2.0	1.8	2.1	1.8	2.9	

Interest cover ratio (ICR) – 5 years to 31 March 2015 (based on 2011 business plan)

	Actual	tual Projections			
	Year to	Year to	Year to	Year to	Year to
	31 March	31 March	31 March	31 March	31 March
(See important notice at the front of the document)	2011	2012	2013	2014	2015
	£m	£m	£m	£m	£m
Income	677	695	715	729	739
Operating expenditure	(265)	(278)	(281)	(285)	(291)
Pre capital maintenance cash flows	412	417	434	444	448
Capital maintenance expenditure	(97)	(179)	(210)	(186)	(176)
Post capital maintenance cash flows	315	238	224	258	272
Net interest (excluding indexation)	(132)	(123)	(119)	(121)	(124)
Capital expenditure	(125)	(101)	(135)	(110)	(77)
Pre-financing cash flows	58	14	(30)	27	71
Interest payable on senior debt:					
Finance leases	(2)	12	17	24	30
Class A	41	40	40	40	40
Class B	37	38	39	39	39
MBIA financial guarantee fees	4	4	4	5	5
Interest rate swaps	41	24	11	1	(2)
Authorised loans	2	7	9	15	15
Less interest receivable	(4)	(2)	(1)	(3)	(3)
Total net senior debt interest	120	123	119	121	124
Interest payable on junior debt:					
Class C (including £6m premium on early redemption)	9	-	-	-	-
Other	3	-	-	-	-
Total interest payable	132	123	119	121	124
Senior interest cover pre capital maintenance (trigger 2.0; default 1.6)	3.4	3.4	3.6	3.7	3.6
Total interest cover pre capital maintenance	2.6	3.4	3.6	3.7	3.6
Senior interest cover post capital maintenance (trigger 1.0)	3.1	1.9	1.9	2.1	2.2
Total interest cover post capital maintenance	2.4	1.9	1.9	2.1	2.2

Regulatory asset ratio (RAR) – 5 years to 31 March 2010

	Actual						
(See important notice at the front of the document)	As at 31 March 2006	March 31 March	As at 31 March 2008	As at 31 March 2009	As at 31 March		
(See important notice at the front of the document)	£m	2007 £m	£m	2009 £m	2010 £m		
Senior gross debt:							
Finance leases	740	767	842	892	884		
Class A	742	856	875	902	896		
Class B	553	611	623	637	774		
Net interest accrual on senior debt	29	84	56	54	55		
Authorised loans	60	135	131	151	182		
Authorised loan facility	120	-	-	-	-		
Total senior gross debt	2,244	2,453	2,527	2,636	2,791		
Less: cash balances and authorised investments	(14)	(158)	(124)	(139)	(249)		
Total senior net debt	2,230	2,295	2,403	2,497	2,542		
Class C	125	125	125	125	125		
nterest accrual on junior debt	_	10	-	_	_		
Local authority loans	4	4	3	3	2		
Total net debt	2,359	2,434	2,531	2,625	2,669		
Regulatory capital value (RCV)	3,042	3,310	3,529	3,626	3,737		
Reserves (RCV less total net debt)	683	876	998	1,001	1,068		
Regulatory asset ratio:							
RAR (Senior)	73%	69%	68%	69%	68%		
RAR (Senior + C) (trigger 90%; default 95%)	77%	73%	72%	72%	71%		
RAR (Total debt)	78%	74%	72%	72%	71%		

Regulatory asset ratio (RAR) – 5 years to 31 March 2015 (based on 2011 business plan)

	Actual		Projections		
(See important notice at the front of the document)	As at 31 March 2011 £m	As at 31 March 2012 £m	As at 31 March 2013 £m	As at 31 March 2014 £m	As at 31 March 2015 £m
Senior gross debt:					
Finance leases	742	735	723	707	662
Class A	922	949	965	977	989
Class B	796	818	832	842	851
Net interest accrual on senior debt	56	56	56	60	62
Authorised loans	248	234	321	308	280
Total senior gross debt	2,764	2,792	2,897	2,894	2,844
Less: cash balances and authorised investments	98	(57)	(90)	(84)	(78)
Total senior net debt	2,666	2,735	2,807	2,810	2,766
Local authority loans	2	2	1	1	1
Total net debt	2,668	2,737	2,808	2,811	2,767
Headroom under gearing policy ¹	118	167	180	247	327
	2,786	2,904	2,988	3,058	3,094
Regulatory capital value (RCV)	3,980	4,148	4,269	4,368	4,420 ²
Reserves (RCV less total net debt)	1,312	1,411	1,418	1,466	1,536
Regulatory asset ratio: RAR (Senior) (trigger 90%; default 95%) RAR (Total debt)	67% 67%	70% 70%	70% 70%	70% 70%	70% 70%

¹ Indicative financial headroom while maintaining gearing at the Board's target of around 70%.

² RCV at 31 March 2015 anticipates a possible downward adjustment incorporating an assumed movement in COPI relative to RPI during the 5 year period.

Income statement (unaudited)

	3 months ended 30 June 2011 £m	3 months ended 30 June 2010 £m
Turnover	171.8	165.8
Operating expenditure	(64.6)	(62.4)
EBITDA	107.2	103.4
Infrastructure renewals expenditure Depreciation Profit on disposal of fixed assets Operating profit Interest payable Premium on redemption of Class C1 bonds Indexation of index-linked debt Interest receivable Fair value losses on financial instruments Loss before tax Taxation Loss after tax	(10.2) (37.1) 0.1 60.0	(5.6) (34.8) - 63.0
	(23.3) - (11.9) 1.9 (56.7) (30.0)	(30.5) (5.9) (10.0) 0.6 (39.5) (22.3)
	-	-
	(30.0)	(22.3)
Statement of comprehensive income (unaudited)	3 months ended 30 June 2011 £m	3 months ended 30 June 2010 £m
Loss for the period Actuarial loss in the pension scheme Movement on related deferred tax asset Total recognised losses for the period	(30.0) - - (30.0)	(22.3) - - (22.3)

Balance sheet (unaudited)

,		At 30 June 2011		At 31 March 2011	
	£m	£m	£m	£m	
Fixed assets		3,239.4		3,244.3	
Current assets and liabilities:					
Debtors and prepayments	412.7		494.9		
Creditors and accruals	(441.9)		(539.7)		
		(29.2)		(44.8)	
Total assets less current liabilities		3,210.2		3,199.5	
Financing liabilities:					
Bonds	(1,730.0)		(1,718.1)		
Finance leases	(741.8)		(741.8)		
Bank loans (EIB, KfW)	(243.0)		(248.0)		
Other	(1.9)		(1.9)		
	(2,716.7)		(2,709.8)		
Net interest accrual	(73.5)		(56.7)		
	(2,790.2)		(2,766.5)		
Cash and cash equivalents:					
Receipts account	52.1		67.8		
Payments account	55.6		28.2		
Debt service payments account	37.5		18.7		
Other bank accounts	(7.3)		(16.4)		
	137.9		98.3		
Net debt		(2,652.3)		(2,668.2)	
Derivative financial instruments		(217.1)		(160.4)	
Provisions for liabilities and charges		(38.8)		(38.9)	
Net assets before deferred tax		302.0		332.0	
Deferred tax		(285.8)		(285.8)	
Net assets		16.2	_	46.2	