

Environmental Policy Statement

Welsh Water recognises that the protection of our environment is an integral part of our business and is fundamental to achieving our business vision of earning the trust of our customers every day and to become a truly world class, resilient, and sustainable service for the benefit of future generations. This is discussed further in Welsh Water 2050 and our [Biodiversity Strategy](#). Our Vision drives us to operate in an ever more sustainable manner, to evaluate and manage our environmental impacts and to promote greater environmental awareness amongst our customers, colleagues, and interested parties. Welsh Water will continuously seek ways to improve environmental performance and will innovate to create and then adopt identified best practice in terms of sustainability.

We will achieve this by:

- Senior management demonstrating leadership and commitment by taking accountability for the effectiveness of the Environmental Management System, ensuring the integration with the strategic direction and processes of the organisation using a risk-based approach.
- Providing a framework for establishing, reviewing, and publishing our environmental targets, objectives and performance.
- Committing to protect the environment by preventing, reducing, and minimising the impact of any polluting emissions to the environment in line with our permits and utilising and sharing 'best practice' implemented through effective environmental management control systems with the objective of ensuring continual improvement.
- Committing to complying with all relevant legal and other requirements (including MCERTS Standards for Self-Monitoring of Effluent Flow) relating to our Environmental Management System.
- Committing to continually improving the effectiveness of our Environmental Management System by fully utilising the skills, knowledge, and experience of our colleagues and through planned programmes of training and development.
- Communicating the content of the Environmental Policy to Welsh Water colleagues and our interested parties.
- Committing to achieve, subject to funding, net 'zero emissions' by 2040 and encouraging less travel through the use of innovative technology and solutions to lower our Carbon Footprint.
- The Board's Environment, Social and Governance Committee provides detailed oversight of our strategy, with progress reported in our annual report.
- Seeking to use environmentally responsible suppliers and working with existing and potential new suppliers to encourage environmental improvements. Encouraging the effective use of materials and supplies, promoting the application of the waste hierarchy and circular economy.
- Developing Welsh Water Environmental Management System objectives based on our significant environmental aspects and compliance with legal requirements. These objectives will be regularly reviewed with the aim of ensuring continual improvement.
- Optimising energy efficiency and encouraging and facilitating the use of appropriate environmental technology throughout the business.

Doing the right thing for the Environment is the responsibility of everyone at Welsh Water. This Policy will be reviewed annually and/or when significant changes are identified.



Peter Perry
Chief Executive
Welsh Water
April 2023