

Customers

20 March 2023

Dear Customer

Update on our plans for a water treatment works near Pontsarn

At Welsh Water, one of our main priorities is to provide customers with a first class supply of drinking water direct to their taps. To achieve this, we continuously invest in our network.

Last year, we announced that we needed to build a new water treatment works near Pontsarn to replace three nearby water treatment works. These are Llwyn Onn, Cantref and Pontsticill water treatment works which are all aging. When we announced our plans, we held a non-statutory consultation period which consisted of information events in the local area along with a virtual consultation room and invited the local community to provide feedback on our plans. We would like to thank everyone that took the time to provide us with their feedback.

The feedback received was extremely useful, and since we held the non-statutory consultation, we have been reviewing the feedback to ensure that where possible this informs and shapes our plans before we submit our planning application. We had originally stated that we wanted to submit our application towards the end of 2022. The process of reviewing the feedback is taking longer than anticipated and we believe the right thing to do is to allow as much time as is necessary to complete this review, to ensure full consideration is given before our plans are finalised.

I wanted to write therefore to advise you that we are still working on our plans, and it is likely it won't be before the Autumn this year that we will have any further information to share with the local community about the project. Please be assured that we will undertake a full statutory consultation process with the local community before any planning application is submitted. This is likely to be next year and we will be in touch about the timing and details nearer the time.

We are keen to ensure that our plans balance the local community's feedback together with our need to improve the resilience and capacity of our water infrastructure in the area, and we believe taking extra time to further develop these plans is the right way of doing this.

I hope you found this update useful and should you have any queries in the meantime, please do not hesitate to contact us at cwmtafproject@dwrcymru.com. We would welcome dialogue with yourself and the local community as our plans continue to develop.

Your sincerely

Ian Boothroyd

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Head of Direct Procurement for Customers