

Who blocked the pipe problem solving



WORRYING WET WIPES TROUBLE NETWORKS

Early Thursday morning, one of our engineers were called to number 46 School Lane, in the community of Pen – Y – Bloc, after Mrs Pritchard had reported a problem.

Mrs Pritchard was quite distressed on the phone as she had noticed that her drains were running slowly, and the toilet was becoming increasingly hard to flush. Mrs Pritchard was very worried as a few years ago, her house had been flooded after a blockage was stopping her waste water from flowing freely through her pipes.

"I've noticed the signs of a blocked sewer and phoned Welsh Water to come and help. They were so helpful

a few years ago when our bathroom flooded with sewage water! The worst part is, we don't flush wet wipes down the toilet as we know how damaging it can be, but someone on our street is! I hope it doesn't happen to us again" sobbed Mrs Pritchard.

Mrs Pritchard has since started knocking on doors spreading the 'Let's stop the Block' campaign, encouraging neighbours to only flush away the 3 P's – Pee, Poo and (toilet) Paper. Through this, she has teamed up with Dylan Williams, a nine year old boy who visited a Discovery Centre at Welsh Water and took part in a work shop.

Dylan says, "I thought I would help Mrs Pritchard spread the message of what can and can't go down the toilet after visiting Cilfynydd Discovery Centre with my class. We learnt so much, even my mam didn't know that wet wipes couldn't be put down the toilet!"

The engineers who arrived at Mrs Pritchard's house were able to unblock the sewer, pictured below, and state that wet wipes were the main cause of the blockage.

It is not clear who has been flushing wet wipes down the toilet, but Mrs Pritchard and Dylan Williams are continuing to question neighbours and educate them on the importance of only flushing the 3 P's.



Picture of wet wipes pulled from underneath Welsh Street which is just one of 2,000 blockages Welsh Water deal with per month.

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 Send	To...	MrJones.TheBoss@WelshWater
	Cc...	
	Subject	Blockage on Welsh Street

Dear Mr Jones,

I have just visited number 46 School Lane in the community of Pen-Y-Bloc, following a phone call from one of the residents there, Mrs Pritchard. Mrs Pritchard reported slow running drains and recalled that to be a sign of blocked sewers after we visited her street a few years ago to deal with a similar problem. Myself and the team in Van 86 arrived at the scene at approximately 8:20am. We located the manhole cover just outside number 46 and began our investigations. After several hours work we were able to find the cause of the blockage and remove it safely with little to no damage being done to the surrounding sewer pipe. The blockage was fairly large in size and reached from number 46 right down to number 44 where we believe the blockage was started.

After close examination of the blockage, we can confirm the wet wipes are the main cause. We believe that members of this street need help with what can and cannot be flushed down the toilet as there were other items located in the sewer such as cotton buds, paper towels and fat, oil and grease. I have given out leaflets for our Let's Stop the Block campaign and one of the residents son's has visited our Cilfynydd education site and is helping to spread the message.

Regards,
Gary
Chief engineer



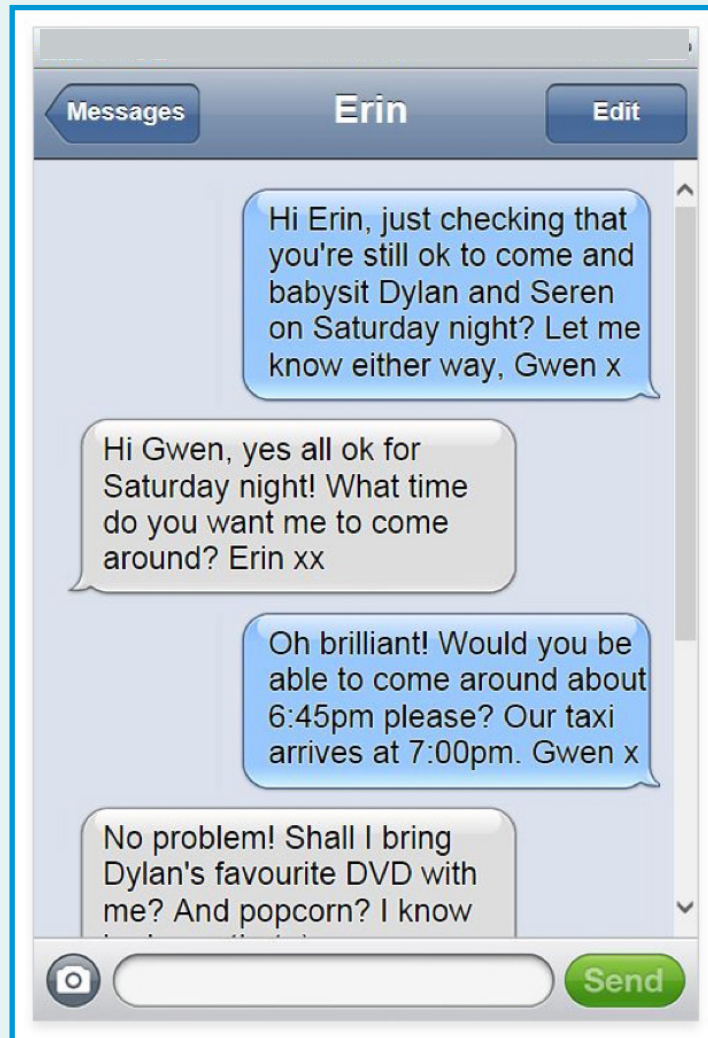
Dŵr Cymru
Welsh Water

Educating
our future
customers

Addysgu
cwsmeriaid
y dyfodol



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Dear Diary,

I've just got home from Harri and Gwen's house where I've been babysitting Dylan and Seren.

Seren was really good, she mostly slept for the whole time they were out, I did have to change her nappy a few times though! Gross!

I hope Gwen doesn't notice how many wet wipes I used, I flushed them away down the toilet so she wouldn't see. I almost used a whole packet!

We watched Dylan's favourite film...again! I always complain but secretly I enjoy watching it! Who doesn't love a sing-a-long to Moana!! I really hope Gwen and Harri keep asking me to babysit the children, their house is so warm and cosy and I love all the snacks Gwen leaves for me and Dylan!

I'm off shopping with the girls tomorrow to spend my wages from tonight! Can't wait!

Night Night

Erin

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Gwen Williams

Follow

I hope we find whoever keeps blocking our street! So many people don't realise!

About 3 days

Remember the 3 P's – Only Pee, Poo and (toilet) paper can be flushed down the toilet. Everything else in the bin!

About 3 days ago

Mrs Pritchard and my son Dylan are visiting everyone on our street to help them with what they can and can't flush down the toilet...

About 3 days

Blockage on our street again! Stop flushing wet wipes!!!! Welsh Water are here to save the day!

About 4 days ago

Looking forward to a night out tonight! ☺

About 7 days ago

#LetsStopTheBlock

About 17 days ago

Dylan has just come home from visiting Welsh Water Discovery Centre @DiscoverDwr and he's taught me so much! Who knew you couldn't flush wet wipes?!

About 18 days ago

I can't believe Dylan has just turned 9! Happy birthday Dylan ☺

About 30 days ago

Back to school today! Good luck everyone at Ysgol Hapus x

About 36 days ago

Getting ready for the new school year to start – first stop...new school shoes!!

About 40 days ago

Dylan is so helpful around the house! He's always tidying up after his little sister Seren! Wet wipes everywhere ☹ We're forever flushing them away!

About 47 days ago

More

Name: Gwen Williams

Location: 44 School Lane,
Pen – Y – Bloc, Wales

Bio: Hi I'm Gwen! I love exploring outside with my husband Harri, son Dylan and baby daughter Seren.

234

Followers

12

Following

Favourites

Following



Discover Dwr



Catrin Jones



Gethin Llewellyn



Harri Williams

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Read your text carefully! Remember you need to use evidence from the text to PROVE who has blocked the pipe! Use these questions to help you...

Newspaper

Who is worried about the blockage? Why?

What is her address?

Who is helping her?

What was the cause of the blockage?

Do you have any suspects from reading this text? What is your evidence?

Email

Who sent the email?

What address did he visit?

What caused the blockage?

How large was the blockage?

Do you have any suspects from reading this text? What is your evidence?

Who blocked the pipe problem solving

Text messages

Who is the text message conversation between?

What is the purpose of the texts?

Do you think the people having the conversation are friends? Why?

Do you have any suspects from reading this text? What is your evidence?

Diary

Who has written the diary?

Where has she come from?

What is she worried about?

How old do you think she is?

Do you have any suspects from reading this text? What is your evidence?

Twitter posts

Who is Gwen Williams?

Where does she live?

Who is Dylan?

What is she surprised about?

Do you have any suspects from reading this text? What is your evidence?